

Reporting Period: July 2013 - March 2014 (Data as of Jun 02, 2014)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	2,098	1,770	19%	▲
	Admits	760	671	13%	▲
	Discharges	946	507	87%	▲
	Service Hours	1,332	886	50%	▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Forensic SA			
	Forensics Community-based	1,376	63.9%
Addiction			
	Case Management	382	17.8%
	Outpatient	379	17.6%
Mental Health			
	Case Management	15	0.7%

Consumer Satisfaction Survey

(Based on 150 FY13 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		92%	80%	92%
✓ Quality and Appropriateness		90%	80%	93%
✓ Respect		88%	80%	91%
✓ General Satisfaction		87%	80%	92%
✓ Overall		83%	80%	91%
✓ Access		80%	80%	88%
● Outcome		75%	80%	83%
● Recovery		71%	80%	79%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Client Demographics

Age	#	%	State Avg
18-25	535	26%	▲ 15%
26-34	584	28%	23%
35-44	436	21%	19%
45-54	341	16%	24%
55-64	157	7%	14%
65+	42	2%	4%
Ethnicity	#	%	State Avg
Non-Hispanic	987	47%	▼ 75%
Hisp-Puerto Rican	782	37%	▲ 13%
Hispanic-Other	266	13%	6%
Hispanic-Mexican	48	2%	0%
Unknown	9	0%	6%
Hispanic-Cuban	6	0%	0%

Gender	#	%	State Avg
Male	1,633	78%	▲ 59%
Female	463	22%	▼ 41%

Race	#	%	State Avg
White/Caucasian	859	41%	▼ 65%
Other	619	30%	▲ 14%
Black/African American	564	27%	17%
Unknown	24	1%	3%
Asian	20	1%	1%
Multiple Races	5	0%	1%
Hawaiian/Other Pacific Islander	5	0%	0%
Am. Indian/Native Alaskan	2	0%	1%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	15	14	7%
Admits	2	-	
Discharges	1	-	
Service Hours	214	294	-27% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	<div><div></div></div>	15	100%	85%	88%	15% ▲

Service Utilization

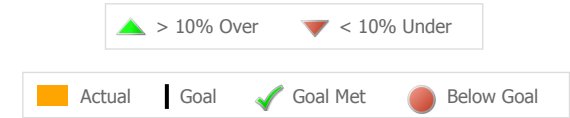
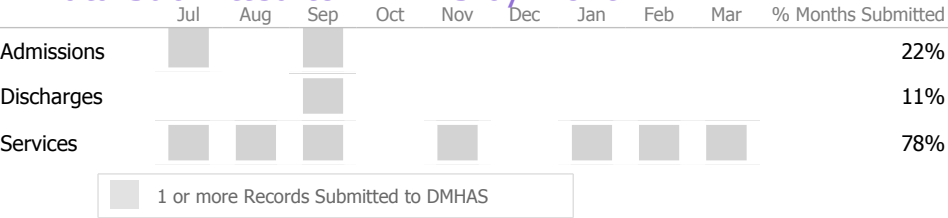
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div><div></div></div>	14	100%	90%	91%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	<div><div></div></div> 100%	99%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	<div><div></div></div> 100%	80%

Data Submitted to DMHAS by Month



* State Avg based on 52 Active Supportive Housing – Development Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	379	211	80% ▲
Admits	265	100	165% ▲
Discharges	197	124	59% ▲
Service Hours	968	356	172% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	95%	95%
Valid TEDS Data	96%	94%

On-Time Periodic	Actual	State Avg
6 Month Updates	1%	30%

Cooccurring	Actual	State Avg
MH Screen Complete	92%	95%
SA Screen Complete	91%	95%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	98%	99%
Valid Axis V GAF Score	99%	92%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	100%
Services		■	■	■	■	■	■	■	■	89%

■ 1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		41	21%	50%	52%	-29% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		322	85%	75%	86%	10%
Abstinence/Reduced Drug Use		172	45%	55%	55%	-10% ▼
Stable Living Situation		308	81%	95%	83%	-14% ▼
Employed		93	25%	50%	34%	-25% ▼
Improved/Maintained Axis V GAF Score		155	57%	75%	51%	-18% ▼
Self Help		36	9%	60%	24%	-51% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		142	78%	90%	69%	-12% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		191	72%	75%	69%	-3%

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 118 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	382	316	21%	▲
Admits	46	90	-49%	▼
Discharges	328	-		
Service Hours	150	236	-37%	▼

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ at least 1 Service within 180 days	<div><div></div></div>	45	100%	50%	99%	50% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■			78%
Discharges	■	■		■	■					44%
Services		■	■	■	■	■	■	■		78%

■ 1 or more Records Submitted to DMHAS

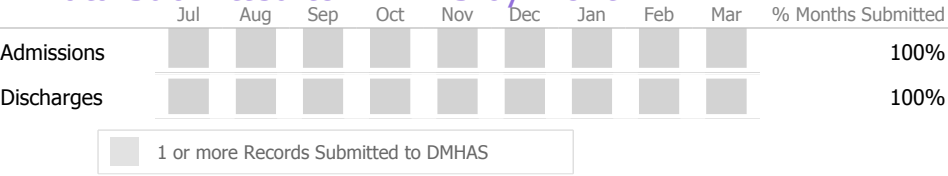


* State Avg based on 6 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,376	1,267	9%
Admits	447	481	-7%
Discharges	420	383	10%

Data Submitted to DMHAS by Month



* State Avg based on 16 Active Pre-trial Intervention Programs Programs